

Mt Lemmon Domestic Water Improvement District
Board Meeting Minutes
Mt Lemmon DWID Administrative Office
12601 N. Sabino Canyon Parkway
Mt. Lemmon, AZ 85619

February 17, 2024

1. Stu Shacter called the meeting to order at 8:30 am. All board members were present except Pat Klein who phoned in. Guest: Gordon Hunter, Grey Carpenter & John Osborne
2. Call to the public: N/A
3. Managers Report: See attached from Nate Davis
4. The minutes from December 16, 2023 were approved
5. Agenda Items:
 - A. Customer, Employee/Board Member Concerns: No concerns for the month
 - B. District Financial: Very few past dues. A draft of the budget was done & will be looked over before sending to the county
 - C. WIFA Grant Update: Christina Grossman was unable to attend this meeting. Per Stu we are waiting for round 6 approval.
 - D. MLWD Website: Leanne Mack has obtained a file with email addresses of customers from Judy & will subscribe them to the website. We need to continue to educate & inform customers as much as possible through the website
 - E. Employment Issues/Personal Policy Manual: Pat Klein will take this over & contact Focus Group to move forward with the policy manual
 - F. Future Easement Work: WLB will do the survey when snow melts. The quote has been approved
 - G. Revised Curtailment Policy: The 50% cut back is vague. Discussed allowing 2500 gallons a month per house hold then asking for 50% when/if we end up in stage 3 or voluntary stage 2. Will draft something up and have the board look over it
 - H. Commercial Water Rates: Need to hold a public hearing. Stu will schedule the community center & have the meeting posted
 - I. Payment Plan Options: The Board voted and passed a 1 time per address/account forgiveness policy on major leaks. In the event of a major leak the Water District will bill the address/account the same amount that a commercial account would pay for the same volume of water usage. If the property sells & changes ownership this policy starts over. Customers always have the right to plead their case at a Board meeting. We also discussed having a new customer come up to their property to review a check list with the Operations Manager prior to signing a service agreement.