

# Metron Consumer Portal

Create Consumer User (one meter per account/email)

- Go to settings
- Users
- Add User
- Select Consumer User
- Meter ID
  - To make more information populate locate the Meter ID before setting up the user
  - Paste the Meter ID into the search, then select it this populates property address and name. Otherwise, I believe you would need to manually enter everything into.
- Add an email address
- Add in Phone Number
- Click Apply
- After clicking apply, the Consumer User will receive an email to access their account.

Consumer Group (multiple meters):

- Go to settings
- Select groups
- Add group
- Select Consumer Group
  - Enter name
  - Click add endpoints on bottom
  - Click the checkmark to each register you want to appear in that group and save group.

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- Now you must create a login for the Consumer Group (if you did not set up the Consumer Group the below will not work)
- Go to settings
- Select Users
- Add user
- Select Consumer Group User
- Choose the group
- Click the box "email as username" box
- Fill in other fields, property address, phone, etc.
- Click Apply
- *Note: if the email is already in use on another singular account, go to settings -> users and just delete that consumer user to be able to associate it to a 'consumer group'.*
- After clicking apply, the Consumer Group User will receive an email to access their profile with the appropriate list of associated properties.